



GARAGE NO.1 SLOVENIA TERMS AND CONDITIONS

RATE DESCRIPTION, ADDITIONALS, valid from 01.01.2024 until further notice

All rates are inclusive of 22% VAT

Rate and additional description are based on general terms & conditions valid at the time of rental and are on display in all Garage no.1 Slovenia branches
For corporate customers with individual agreements alternative prices and regulations can apply.

GARAGE NO.1 SLOVENIA LOCATIONS:

- Ljubljana Railway station**
Trg Osvobodilne fronte 6, 1000 Ljubljana
Opening hours:
Mon – Fri: 08:00 – 16:00
Sat: 08:00 – 12:00
Sun: Closed Out of hours collections are available on request, at a local charge of 30,50 €
- Ljubljana Airport (On airport location) Coordinates: 46.231581, 14.455797**
Opening hours: Mon-Sun: 08:00 – 22:00
Out of hours collections are available on request, at a local charge of 30,50 €
- Celje Downtown**
Dečkova cesta 43, 3000 Celje
Opening hours:
Mon-Fri: 08:00 – 16:00
Sat: 08:00 – 12:00
Sun: Closed Out of hours collections are available on request, at a local charge of 30,50 €

PAYMENT CONDITIONS

We accept all credit cards from internationally recognized credit card companies - such as:
Eurocard/Mastercard, Visa, Visa Electron cannot be used as a guarantee for payment.

Two credit cards will be required as a guarantee for vehicle groups: SF**, FD**, FW**, FF**, P***, X***, where a guarantee deposit or preauthorization will be made upon vehicle collection.
Cash Payment is not possible

NOT INCLUDED IN THE RATE

Refueling charge

All vehicles are normally supplied with a full tank of fuel and should be refilled prior to return to Garage no.1, otherwise a charge of 3,00 EUR per liter of petrol or diesel will apply. The actual difference is calculated and charged even in cases when the car has not been checked out with a full tank of fuel.

Prepaid Fuel

At the time of pick up customers can purchase a full tank of fuel (prepaid fuel service). Price differs from one vehicle group to another as it is linked to the volume of the fuel tank and is shown in a written form on the rental agreement.
Unused fuel in amount cannot be refunded.

GENERAL COVERAGE CONDITIONS

Third party insurance

Insurance coverage for the rented vehicles include Third Party Liability and covers for personal injuries and material damages to third persons/vehicles.

Excluded from the coverage is the use of the vehicle for the transport of dangerous goods. All insurance coverage as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle is under the influence of alcohol or any other substance that can influence on driver's ability to operate with vehicle. Coverage is also invalid if driver does not possess the required driver's license at the time of the event giving rise to claim.

An advance charge approval is obtained for the chosen means of payment as a security deposit. Estimated deposit amounts are described below.
In case of damage or theft the customer is responsible for the following amounts:

CRS Codes	Vehicle types / Examples	Excess	Reduced excess (Top LDW)	Reduced excess (Super LDW)	Credit card deposit amount
MCMR	Toyota Aygo or similar	800,00 €	400,00 €	0,00 €	rental amount + 10 % + excess
EDMR	Toyota Yaris or similar	800,00 €	400,00 €	0,00 €	rental amount + 10 % + excess
CDAR	Opel Astra aut. or similar	1.000,00 €	500,00 €	0,00 €	rental amount + 10 % + excess
CDMR	Opel Astra or similar	1.000,00 €	500,00 €	0,00 €	rental amount + 10 % + excess
CLMR	VW Golf or similar	1.000,00 €	500,00 €	0,00 €	rental amount + 10 % + excess
CFMR	Suzuki Vitara or similar	1.000,00 €	500,00 €	0,00 €	rental amount + 10 % + excess
CWMR	VW Golf variant or similar	1.000,00 €	500,00 €	0,00 €	rental amount + 10 % + excess
IDAR	Toyota Corolla sedan aut. or similar	1.100,00 €	550,00 €	0,00 €	rental amount + 10 % + excess
IDMR	Toyota Corolla sedan or similar	1.100,00 €	550,00 €	0,00 €	rental amount + 10 % + excess
IWMR	Toyota Corolla SW or similar	1.100,00 €	550,00 €	0,00 €	rental amount + 10 % + excess
IWAR	Skoda Octavia SW aut. or similar	1.100,00 €	550,00 €	0,00 €	rental amount + 10 % + excess
IFAR	Toyota C-HR aut. or similar	1.100,00 €	550,00 €	0,00 €	rental amount + 10 % + excess
IVMR	Toyota Proace City or similar	1.100,00 €	550,00 €	0,00 €	rental amount + 10 % + excess
SDMR	VW Passat or similar	1.100,00 €	550,00 €	0,00 €	rental amount + 10 % + excess
SFAR	VW Tiguan aut. or similar	1.100,00 €	550,00 €	0,00 €	rental amount + 10 % + excess
SWAR	Skoda Superb combi aut. or similar	1.100,00 €	550,00 €	0,00 €	rental amount + 10 % + excess
PWAR	Audi A6 SW aut. or similar	1.500,00 €	750,00 €	0,00 €	rental amount + 20 % + excess
FVMR	Toyota ProAce 7+1 or similar	1.500,00 €	750,00 €	0,00 €	rental amount + 20 % + excess

FKCR	Opel Movano or similar	1.500,00 €	750,00 €	0,00 €	rental amount + 20 % + excess
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If LDW is not included, the credit card deposit is triple the amount of the described above.

Responsibility can be reduced by purchasing additional coverage products.

					Tire and glass		Premium
max LDW/Top LDW/Super Top LDW = x10		LDW	Top LDW	Super Top LDW	EUR/day	max.EUR	package
MCMR	Toyota Aygo or similar	14,00 €	10,00 €	15,00 €	7,00 €	70,00 €	n/a €
EDMR	Toyota Yaris or similar	14,00 €	10,00 €	15,00 €	7,00 €	70,00 €	n/a €
CDAR	Opel Astra aut. or similar	14,00 €	10,00 €	18,00 €	8,00 €	80,00 €	n/a €
CDMR	Opel Astra or similar	14,00 €	10,00 €	18,00 €	8,00 €	80,00 €	n/a €
CLMR	VW Golf or similar	14,00 €	12,00 €	18,00 €	8,00 €	80,00 €	n/a €
CFMR	Suzuki Vitara aut. or similar	14,00 €	12,00 €	18,00 €	8,00 €	80,00 €	n/a €
CWMR	VW Golf variant or similar	14,00 €	12,00 €	18,00 €	8,00 €	80,00 €	n/a €
IDAR	Toyota Corolla sedan aut. or similar	14,00 €	12,00 €	18,00 €	8,00 €	80,00 €	n/a €
IDMR	Toyota Corolla sedan or similar	14,00 €	12,00 €	18,00 €	8,00 €	80,00 €	n/a €
IWMR	Toyota Corolla SW or similar	14,00 €	12,00 €	18,00 €	8,00 €	80,00 €	n/a €
IWAR	Skoda Octavia SW aut. or similar	14,00 €	12,00 €	18,00 €	8,00 €	80,00 €	n/a €
IFAR	Toyota C-HR aut. or similar	14,00 €	12,00 €	18,00 €	8,00 €	80,00 €	n/a €
IVMR	Toyota Proace City or similar	14,00 €	12,00 €	18,00 €	8,00 €	80,00 €	n/a €
SDMR	VW Passat or similar	16,00 €	14,00 €	20,00 €	9,00 €	90,00 €	n/a €
SWAR	Škoda Superb combi or. similar	16,00 €	14,00 €	20,00 €	9,00 €	90,00 €	n/a €
SFAR	VW Tiguan or similar	16,00 €	14,00 €	20,00 €	9,00 €	90,00 €	n/a €
PWAR	Audi A6 SW aut. or similar	22,00 €	20,00 €	25,00 €	12,00 €	120,00 €	n/a €
FVMR	Toyota ProAce 7+1 or similar	20,00 €	20,00 €	25,00 €	12,00 €	120,00 €	n/a €
FKCR	Opel Movano or similar	20,00 €	20,00 €	25,00 €	12,00 €	120,00 €	n/a €

Loss Damage Waiver (LDW) reduces the driver's responsibility to a part of the vehicle in case of damage.

Damages are calculated in accordance with the valid price list of minor damages, which is available for inspection in each branch office

If LDW is not accepted the customer will be held liable for the full value of the car.

If LDW is accepted, customer is only responsible for the amount of excess.

If LDW is already included in the rate the renter can choose Top LDW or Super LDW to reduce (Top LDW; reduce excess) or eliminate the Non-Waiverable Responsibility.

If Super LDW is accepted, customer is only held responsible for the following damages (see below), otherwise: 0.- EUR

LDW, Top LDW or Super LDW coverages do not include: Damages to vehicles interior, damages to the vehicle's underbody, Wheels/Tires, Lights, Mirrors (glass parts), Antenna, Wheel caps, Wipers and Mechanical parts.

Responsibility for damages to tires and/or glass can be eliminated by purchasing **Tire & Glass coverage**.

Tire & Glass coverage includes damages on: windows, side mirrors (glass parts), tires, wheels, wheel trims, indicator lamps and lights LDW, Top LDW or Super LDW coverage does not have effect in countries to which entry is prohibited!

LDW, Top LDW or Super LDW coverage does not include damages to the vehicle as a consequence of improper use! The renter is held liable for the vehicle until the vehicle has been checked in by a member of Garage no.1 staff!

We do not guarantee specific brand/model. Vehicle similar to the one in the reservation sample can be provided at pickup.

Personal accident insurance (PAI)

Personal Accident Insurance provides cover for passengers in cases of an accident resulting with permanent injuries or death.

The cost of PAI is as follows: see table above:

ACRISS	Personal accident insurance	Personal accident insurance
	EUR / day	Max. EUR / rental
All vehicle groups, except: IV*R, SV*R, FV*R, PV*R	4,00 €	40,00 €
For vehicle groups: IV*R, SV*R, FV*R, PV*R	8,00 €	80,00 €

One way rentals

National - within Slovenia

One-Way Rentals within Garage no.1 locations in Slovenia are free of charge.

In case of unannounced and unauthorized one-way rental we reserve the right to charge an additional fee of 500,00 EUR.

International:

We allow one way rentals to Garage no.1 locations in Croatia (Zagreb airport, Split airport, Dubrovnik airport and Dubrovnik downtown), for additional drop off fee.

One – way fee:

Zagreb airport – 135 eur with vat

Split airport - 440 eur with vat

Dubrovnik airport and downtown – 560 eur with vat

Cross Border Rentals & Territorial Restrictions

Cross Border Rentals are allowed to the following countries for additional fee:

Austria, Belgium, Croatia, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Italy, Liechtenstein, Luxemburg, Monaco, The Netherlands, Portugal, San Marino, Slovakia, Spain, Sweden, Switzerland, Poland.

Cross Border Rentals to Bosnia, Serbia and Montenegro are not allowed for vehicle brands Audi and BMW and all other premium vehicles.

A written permission issued by Garage no.1 is mandatory to cross the border with all upper car groups.

Entry to one of the countries not listed above (with valid entry exceptions) is strictly prohibited!

Cross border fee covers costs of insurance and road assistance for usage of vehicles outside national borders of republic of Slovenia. Amount of 8,00 EUR per day or maximum 80,00 EUR per rental is charged if entering any country for which Garage no.1 does not have any entry restrictions. Cross border fee does not exclude entry restriction to specified countries!

In case of offence against Cross Border & Territorial Restrictions all insurances lose their validity!

Age Restrictions

Minimum age in Slovenia is 21 and the driver has to be in possession of a valid driving license for at least 2 years.

Drivers between 18 and 21 years of age may only hire vehicle groups MCMR, ECMR, EDMR, CDMR.

Age limit for vehicle categories, higher than CDMR is 25 Years.

Young driver coverage of 8,00 EUR / day or maximum 80,00 EUR per rental will apply for drivers younger than 26 years.

Out of hours service surcharge

In case of late arrival or rental out of working hours Out of hours surcharge of 30,50 EUR will apply.

Cleaning fees: Excessively dirty vehicles, charges 60,00 € (VAT included). Additional charge applied when the vehicle is returned in a dirty condition and requires extra cleaning. Cleaning fee for smoking in the car 150,00 € (VAT included).

Damage and loss

New damages will be charged in accordance with customer's level of liability. Minor damages will be calculated as per Garage no.1 damage price list or on the basis on repair costs of official repair shop.

Description	Price
Lost documents	150,00 €
Key	Price of the official car dealer

Additional driver (AD)

An Additional Driver Surcharge of EUR 6,00 /day / driver applies (maximum charge 60,00 EUR).

Extras	EUR/Day	Max.EUR/Rental
Baby seat (0 - 25 kg)	8,00 €	80,00 €
Child seat	8,00 €	80,00 €
Booster seat	8,00 €	80,00 €
Ski Racks	10,00 €	100,00 €
Luggage box	10,00 €	100,00 €
Snow chains	5,00 €	50,00 €
GPS portable navigation system	6,00 €	60,00 €
Bluetooth device	8,00 €	80,00 €
WiFi device	8,00 €	80,00 €
Road assistance	4,00 €	40,00 €

Road assistance covers assistance in cases, when breakdown or damage results from driver improper use. This can be combined with all types of coverage.

Additional damage costs are calculated based on a level of insurance taken (damage costs, assistance of Garage no.1 personnel, towing service...)

If the rental charges are paid with a credit card or charge card, the cardholder's signature shall be regarded as authorization to debit the total amount of his/her credit card account. This authorization shall be also valid for subsequent debts due to rental corrections, damage claims, traffic offences and any towing fees. Garage no.1 can charge an administration fee in the amount of 60 EUR on top of all such subsequent debts/ claims etc.

Traffic or parking fee

The renter of the vehicle is solely responsible for any traffic offense fines.

And administration fee of 30,00 EUR+VAT apply for each processing of a traffic violation.

Reservations are held for up to max. 1 hour after booked pick up time, after that they may be canceled by Garage no.1 Slovenia without any financial obligations for Garage no.1 Slovenia. Grace time period is 59 min.

